

Services withdrawal: Declaration of plan to discontinue lease, rental, and maintenance services for select POWER machines - Some replacements available

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Overview

End of Service

Periodically, IBM^(R) provides notice to customers of plans to terminate services for IBM and original equipment manufacturer (OEM) machines under an IBM Agreement. At this time, we are providing notice that selected machine types, models, and features will be discontinued from maintenance services. IBM will send no further correspondence of this nature for these machine types, models, features, or RPQs.

For a list of affected products and effective dates, see the [Description](#) section.

Replacement options

To assist in transition planning for the announced products for End of Service (EoS), the [IBM Power^{\(R\)} servers: Engineered for agility](#) website provides clients with details on all IBM Power Systems offerings.

For the recommended replacement options for the Power Systems servers, also see the [Description](#) section.

After the effective date, IBM will no longer offer full hardware maintenance service for the listed machine types. If available, clients will continue to receive limited hardware maintenance service as described in the "Withdrawal" section of your terms with IBM, without lapse in coverage, for select machine types.

Description

End of Service

IBM will withdraw from its maintenance agreements the IBM machine types and models for the products listed below, effective on the End of Service (EoS) dates listed. Some replacements are available.

IBM Products

IBM Power

Machine type	Model	Description	EoS effective date	Recommended replacement options
8001	12C	Power Systems S821LC	October 31, 2024	Power System S1022s, Power System S1014
8001	22C	Power Systems S822LC for Big Data	October 31, 2024	Power System S1022s, Power System L1022
8247	21L	Power Systems S812L	May 31, 2024	Power System S1022s, Power System S1014
8247	22L	Power Systems S822L	March 31, 2024	Power System S1022s, Power System L1022
8247	42L	Power Systems S824L	March 31, 2024	Power System S1024, Power System S1022, Power System L1024
8284	22A	Power Systems S822	March 31, 2024	Power System S1022s, Power System S1022
8286	41A	Power Systems S814	May 31, 2024	Power System S1014
8286	42A	Power Systems S824	March 31, 2024	Power System S1024, Power System S1022
8335	GCA	Power Systems S822LC	May 31, 2024	Power System S1022s, Power System L1022
8335	GTA	Power Systems S822LC	March 31, 2024	Power System S102s2, Power System L1022
8335	GTB	Power Systems S822LC for HPC	October 31, 2024	Power System S1022s, Power System L1022
8348	21C	Power Systems S812LC	March 31, 2024	Power System S1014
8408	44E	Power Systems E850C	October 31, 2024	Power System E1050, Power System S1024
9080	MHE	Power Systems E880C	October 31, 2024	Power Systems E1080
9080	MME	Power Systems E870C	October 31, 2024	Power Systems E1080, Power System E1050 ¹
9119	MHE	Power Systems E880	October 31, 2024	Power Systems E1080

Machine type	Model	Description	EoS effective date	Recommended replacement options
9119	MME	Power Systems E870	October 31, 2024	Power Systems E1080, Power System E1050 ¹

¹ Power Systems E1050 is only recommended as a replacement for the 8-socket models. Larger configurations should choose the Power Systems E1080 as a replacement.

IBM Appliance Products

Machine type	Model	Description	EoS effective date	Recommended replacement options
8356	S32	Appliance - PureApp Sys W3700-40 (cores)	March 31, 2024	None
8356	S34	Appliance - PureApp Sys W3700-80 (cores)	March 31, 2024	None
8356	S36	Appliance - PureApp Sys W3700-120 (cores)	March 31, 2024	None
8356	S38	Appliance - PureApp Sys W3700-160 (cores)	March 31, 2024	None
8356	S3A	Appliance - PureApp Sys W3700-200 (cores)	March 31, 2024	None

Country availability

Country	Planned effective date
Europe	
Aland Islands	November 15, 2022
Albania	November 15, 2022
Andorra	November 15, 2022
Armenia	November 15, 2022
Austria	November 15, 2022
Azerbaijan	November 15, 2022
Belarus	November 15, 2022
Belgium	November 15, 2022
Bosnia and Herzegovina	November 15, 2022
Bouvet Island	November 15, 2022
British Indian Ocean Territory	November 15, 2022
Bulgaria	November 15, 2022
Croatia	November 15, 2022
Cyprus	November 15, 2022
Czech Republic	November 15, 2022
Denmark	November 15, 2022
Estonia	November 15, 2022
Falkland Islands (Malvinas)	November 15, 2022
Faroe Islands	November 15, 2022
Finland	November 15, 2022

Country	Planned effective date
France	November 15, 2022
French Guiana	November 15, 2022
French Polynesia	November 15, 2022
French Southern Territories	November 15, 2022
Georgia	November 15, 2022
Germany	November 15, 2022
Gibraltar	November 15, 2022
Greece	November 15, 2022
Greenland	November 15, 2022
Guadeloupe	November 15, 2022
Guernsey	November 15, 2022
Holy See (Vatican City State)	November 15, 2022
Hungary	November 15, 2022
Iceland	November 15, 2022
Ireland	November 15, 2022
Isle of Man	November 15, 2022
Israel	November 15, 2022
Italy	November 15, 2022
Jersey	November 15, 2022
Kazakhstan	November 15, 2022
Kyrgyzstan	November 15, 2022
Latvia	November 15, 2022
Liechtenstein	November 15, 2022
Lithuania	November 15, 2022
Luxembourg	November 15, 2022
Malta	November 15, 2022
Martinique	November 15, 2022
Mayotte	November 15, 2022
Monaco	November 15, 2022
Montenegro	November 15, 2022
Netherlands	November 15, 2022
New Caledonia	November 15, 2022
Norway	November 15, 2022
Pitcairn	November 15, 2022
Poland	November 15, 2022
Portugal	November 15, 2022
Republic of Moldova	November 15, 2022
Republic of North Macedonia	November 15, 2022
Reunion	November 15, 2022
Romania	November 15, 2022
Saint Barthelemy	November 15, 2022
Saint Helena Ascension and Tristan da Cunha	November 15, 2022
Saint Martin	November 15, 2022
Saint Pierre and Miquelon	November 15, 2022
San Marino	November 15, 2022
Serbia	November 15, 2022
Slovakia	November 15, 2022
Slovenia	November 15, 2022
South Georgia and the South Sandwich Islands	November 15, 2022
Spain	November 15, 2022
Svalbard and Jan Mayen	November 15, 2022
Sweden	November 15, 2022
Switzerland	November 15, 2022

Country	Planned effective date
Tajikistan	November 15, 2022
Turkmenistan	November 15, 2022
Ukraine	November 15, 2022
Union of the Comoros	November 15, 2022
United Kingdom	November 15, 2022
Uzbekistan	November 15, 2022
Vanuatu	November 15, 2022
Wallis and Futuna	November 15, 2022
Middle East and Africa	
Afghanistan	November 15, 2022
Algeria	November 15, 2022
Angola	November 15, 2022
Bahrain	November 15, 2022
Benin	November 15, 2022
Botswana	November 15, 2022
Burkina Faso	November 15, 2022
Burundi	November 15, 2022
Cameroon	November 15, 2022
Central African Republic	November 15, 2022
Chad	November 15, 2022
Democratic Republic of the Congo	November 15, 2022
Djibouti	November 15, 2022
Egypt	November 15, 2022
Equatorial Guinea	November 15, 2022
Eritrea	November 15, 2022
Ethiopia	November 15, 2022
Gabon	November 15, 2022
Gambia	November 15, 2022
Ghana	November 15, 2022
Guinea	November 15, 2022
Guinea-Bissau	November 15, 2022
Iraq	November 15, 2022
Jordan	November 15, 2022
Kenya	November 15, 2022
Kingdom of Eswatini	November 15, 2022
Kuwait	November 15, 2022
Lebanon	November 15, 2022
Lesotho	November 15, 2022
Liberia	November 15, 2022
Libya	November 15, 2022
Madagascar	November 15, 2022
Malawi	November 15, 2022
Mali	November 15, 2022
Mauritania	November 15, 2022
Mauritius	November 15, 2022
Morocco	November 15, 2022
Mozambique	November 15, 2022
Namibia	November 15, 2022
Niger	November 15, 2022
Nigeria	November 15, 2022
Oman	November 15, 2022
Pakistan	November 15, 2022
Qatar	November 15, 2022
Republic of Cabo Verde	November 15, 2022
Republic of Côte d'Ivoire	November 15, 2022

Country	Planned effective date
Republic of the Congo	November 15, 2022
Rwanda	November 15, 2022
Sao Tome and Principe	November 15, 2022
Saudi Arabia	November 15, 2022
Senegal	November 15, 2022
Seychelles	November 15, 2022
Sierra Leone	November 15, 2022
Somalia	November 15, 2022
South Africa	November 15, 2022
South Sudan	November 15, 2022
State of Palestine	November 15, 2022
Sudan	November 15, 2022
Togo	November 15, 2022
Tunisia	November 15, 2022
Turkey	November 15, 2022
Uganda	November 15, 2022
United Arab Emirates	November 15, 2022
United Republic of Tanzania	November 15, 2022
Western Sahara	November 15, 2022
Yemen	November 15, 2022
Zambia	November 15, 2022
Zimbabwe	November 15, 2022

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